

WARRANTIES—UPDATED 11/17/11

Warranties

The BSI warranty applies to listed products. Warranty periods begin from the date of manufacture and vary by product line.

Specials/Custom/Non-standard	1 Year warranty.
Flex Station	Structural integrity, electrical, laminate de-laminating (10 Years) Fabric (unless otherwise state by manufacture), task lighting, keyboard mechanisms, finishes, glides, laminate, drawer slides and mechanical (1 Year)
Interface Furniture	Structural Integrity, electrical, laminate de-laminating (10 Years) Fabric (unless otherwise state by manufacture), task lighting, keyboard mechanisms, finishes, glides, laminate, drawer slides and mechanical (1 Year)
T4 Desking	Structural Integrity, electrical, laminate de-laminating (10 Years) Fabric (unless otherwise state by manufacture), task lighting, keyboard mechanisms, finishes, glides, laminate, drawer slides and mechanical (1 Year)
Volition	Structural Integrity, electrical, laminate de-laminating (10 Years) Fabric (unless otherwise state by manufacture), task lighting, keyboard mechanisms, finishes, glides, laminate, drawer slides and mechanical (1 Year)
Computer Accessories	1 Year

Chairs

Name	Structural Integrity & Tilt	Cylinder & Casters	Foam & Fabric
1060	5	0	1
1860	5	1	1
247	5	1	1
247-HD	5	1	1
2600	5	1	1
Advise	5	0	1
Alta	5	0	1
Breathe Jr.	2	1	1
Breathe	5	1	1
Cambridge	5	0	1
Cheyenne	5	0	1
Cricket	5	0	1
CXO/CXO-HD	5	1	1
Dakota	5	0	1
Euro	5	1	1
Integra	2	0	1
Ithaca	5	1	1
LXO	5	1	1
Navigator	5	0	1
Pilot	5	1	1
Piper	5	0	0
Pride	5	1	1
Revelation	5	0	1
Snap	2	1	1
Solitude	5	0	1
Sophic	5	0	1
Sterling 2	5	1	1

	<table border="1"> <tr> <td>Sophic</td> <td>5</td> <td>0</td> <td>1</td> </tr> <tr> <td>Sterling 2</td> <td>5</td> <td>1</td> <td>1</td> </tr> <tr> <td>Versa Conference</td> <td>5</td> <td>0</td> <td>1</td> </tr> </table> <p>**Warranty information for chairs purchased between Oct. 14th, 2006 - Oct. 5, 2011</p> <p>Structural Integrity - 2-10 Years Casters, foam, fabric, cylinders - 1 -7 Years Contact a sales representative for more detailed information.</p>	Sophic	5	0	1	Sterling 2	5	1	1	Versa Conference	5	0	1						
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Sterling 2	5	1	1																
Versa Conference	5	0	1																
Woods Desks, Bookshelves, Tables	Structural Integrity, laminate de-laminating (10 Years) Finishes, glides, laminate, and drawer slides (1Year)																		
3200 Tables	Structural Integrity, Laminates (10 Years), glides, casters and wood edge(1 Year)																		
Filing System	Structural Integrity (10 Years) **File alignment will only be repair if the file was field installed and only within 30 days.**																		
Signage	<table border="1"> <thead> <tr> <th>Substrate</th> <th>Warranty (Years)</th> </tr> </thead> <tbody> <tr> <td>Aluminum</td> <td>5</td> </tr> <tr> <td>Single Sided PVC</td> <td>1</td> </tr> <tr> <td>Poly Blend</td> <td>1</td> </tr> <tr> <td>Lexan</td> <td>2</td> </tr> <tr> <td>Custom SignAge (other than Aluminum)</td> <td>1</td> </tr> <tr> <td>Interior BSI</td> <td>1</td> </tr> <tr> <td>Dan Signs</td> <td>1</td> </tr> <tr> <td>Systems 290*</td> <td>1</td> </tr> </tbody> </table>	Substrate	Warranty (Years)	Aluminum	5	Single Sided PVC	1	Poly Blend	1	Lexan	2	Custom SignAge (other than Aluminum)	1	Interior BSI	1	Dan Signs	1	Systems 290*	1
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	<p>*All product is warranted against defective workmanship and material for a period of 1 year from date of shipment. BSI is not responsible for damage to product resulting in misuse, neglect or circumstances beyond our control. The following is made in lieu of warranties, expressed or implied: BSI's only obligation shall be to furnish or repair (at manufacture's option) such parts proven to be defective. This warranty does not include labor, installation, or other costs incurred in connection with furnishing replacement parts under warranty. BSI shall not be liable for any injury, loss or damage, direct or consequential, arising out of the use or inability to use the product. BEFORE USING, USER SHALL DETERMINE THE SUITABILITY OF THE PRODUCT FOR INTENDED USE AND THE USER ASSUMES ALL RISK AND LIABILITY WHATSOEVER IN CONNECTION THEREWITH.</p>																		
Institutional Furniture	Structural Integrity (10 Years)																		
Innerspring Mattresses	5 Year Prorated, 3 Years Full Warranty																		
Fibrecore Mattresses	One Year																		
Foamcore Mattresses	One Year																		
Pillows	6 Months, Chemsafe 3 Months.																		
System Furniture	Structural Integrity (Lifetime), Electrical and laminate de-laminating (10 Years), Fabric (unless otherwise stated by manufacture), task lights, keyboard mechanisms, laminate(1 Year)																		
Screen-Print, Embroidery, Sublimation	Vendor defects 30 days, Manufacturing Defects 90 days																		

Last Updated 11/17/11

The Warranty covers defects in materials and craftsmanship found during normal usage of the products. If a product is defective, and if written notice of the defect is given to BSI within the applicable warranty period, BSI at its discretion will either replace or repair the defective product with a comparable component or product, or provide a refund of the purchase price. The warranty period for Specials, Non-standard or Custom is 1 year.